Voice dispatch

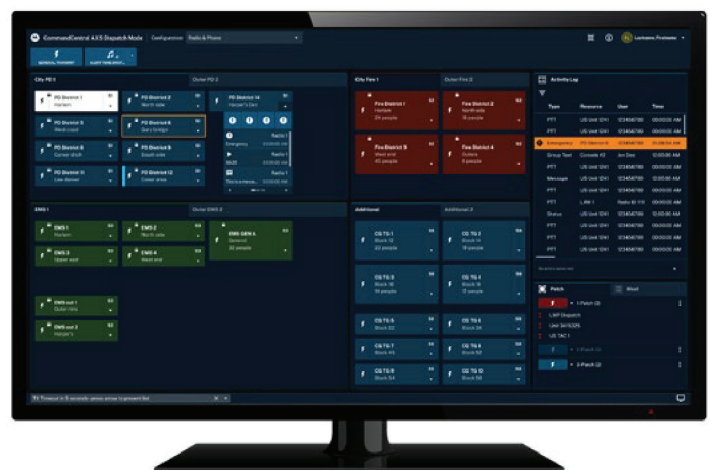Dispatch for the modern world

MOTOROLA SOLUTIONS

Say hello to the future of dispatch

In today's dispatching world, there's more information, resources and tools competing for your attention than ever before. Cut through the noise and be ready for any crisis, now and into the future, with CommandCentral AXS.

Next generation dispatch experience

With CommandCentral AXS, you can access what you want, where you want, in the manner you want. The intuitive, resource-centric graphical user interface (GUI) responds to touch, type or click, so telecommunicators can interact with AXS in the way they prefer. Important tasks and frequently used functions are located directly within each resource, helping telecommunicators think fast and respond faster during pressure-packed moments. Easy-to-customize controls, virtually unlimited resource folders, and a frequently used functions toolbar lets you configure screens for multiple deployment requirements, from main and backup sites to mutual aid scenarios. And when paired with other CommandCentral solutions that have the same visual appearance and way of operating, AXS can help you shave precious time off lengthy training requirements.

CommandCentral AXS
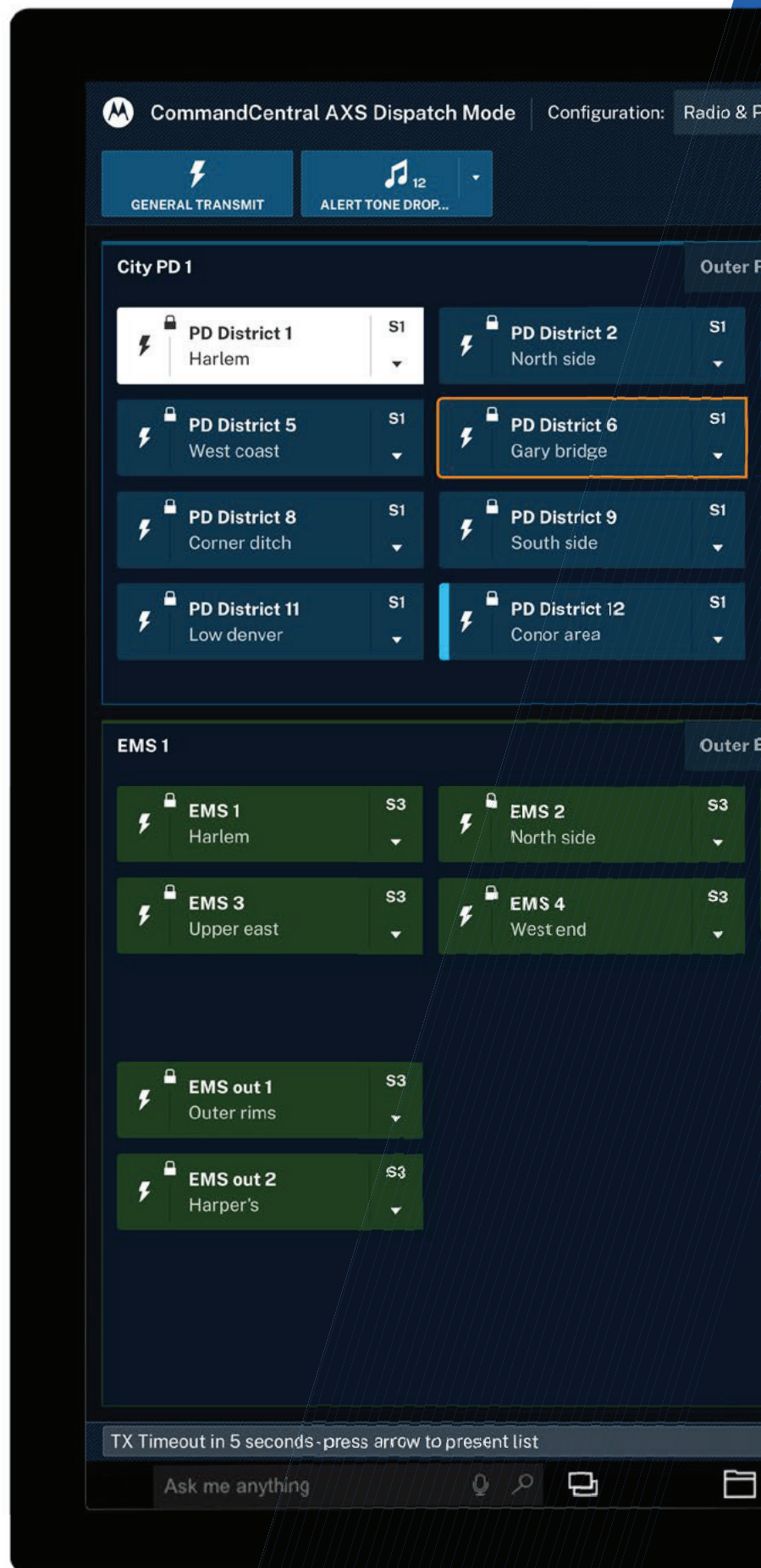
Next generation dispatch experience

Works the way you do

As a dispatcher, you face crisis situations every day. You need more than a new app or device. You need new thinking – a next generation platform that works for you, not the other way around. To build a whole new experience, we conducted extensive research at dispatch centers around the world, immersing ourselves in your day-to-day workflows. The result?
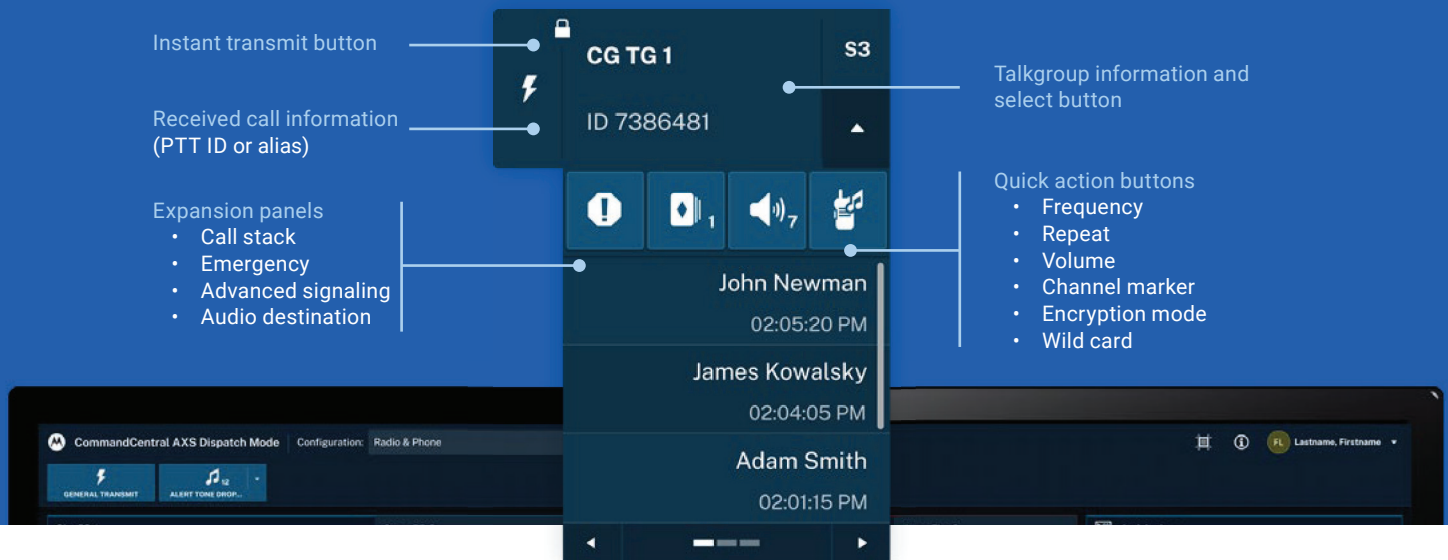
CommandCentral AXS, with enhancements that enable you to work faster and more accurately, even in the most stressful situations.

A completely reengineered interface responds to touch, type or click and surfaces important information when and where you need it.

Create the dispatching experience your agency wants with an extensive set of configurable features. The CommandCentral AXS experience scales easily. Pay only for what you need now, with the room to adapt and grow as your needs change.
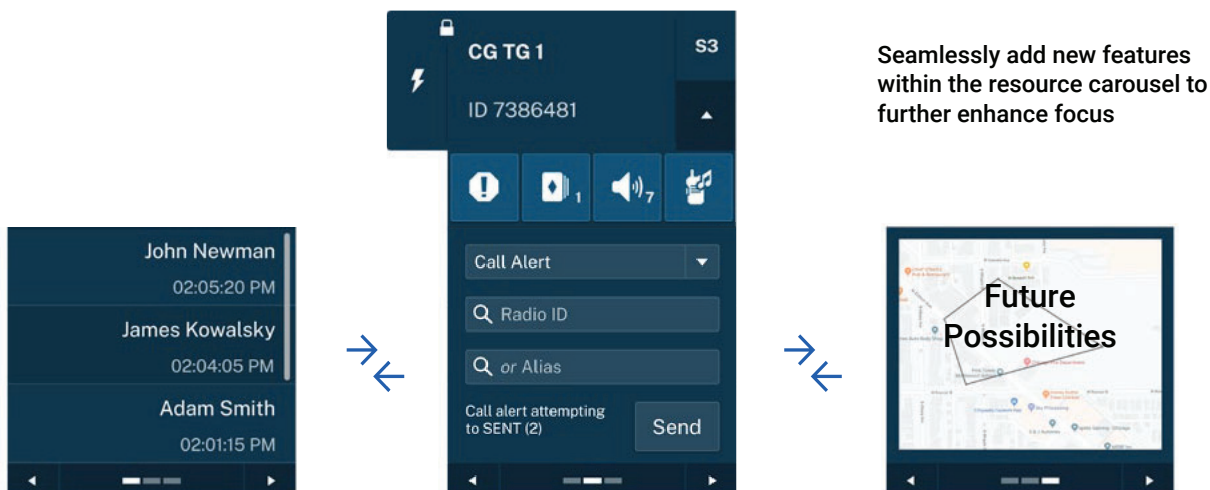
Instant transmit button

Received call information
(PTT ID or alias)

Expansion panels
- Call stack
- Emergency
- Advanced signaling
- Audio destination

Talkgroup information and
select button

Quick action buttons
- Frequency
- Repeat
- Volume
- Channel marker
- Encryption mode
- Wild card

Access important features directly within the resource

Improve accuracy and efficiency

CommandCentral AXS is all about having the important elements right where they need to be based on their priority. We put important tasks and frequently used functions directly within the resource. That way you can keep your eyes trained on what matters—even in pressure-packed moments. Whether struggling through complicated menus or accidentally pressing the wrong button, CommandCentral AXS helps minimize mistakes and confusion. Now, stay focused on the task at hand, supporting your team's need for accuracy and efficiency.

Seamlessly add new features within the resource carousel to further enhance focus

Highly flexible and configurable

Create the dispatch experience your agency needs

Interact with the console, however you see fit—touch, type or click. Have a console that represents your agency's identity and procedures. With this level of configurability, dispatchers can focus on what matters. Extend that flexibility and deploy it however you want. And rest assured that it will grow with you when the time comes.

Configurable colors

Create a unique visual experience with the colors of your choice or choose a predefined color theme. Color elements include resources, folder groups, buttons and more.

Configurable iconography

Choose from a wide array of icons from our library.

Configurable alerts and tones

Choose from a wide array of alerts and tones from our library.

Configurable folder and tab organization

Take control of the layout with the ability to quickly and easily organize it how you see fit. With the availability of dynamic and fixed folders, you can always have important resources front and center.
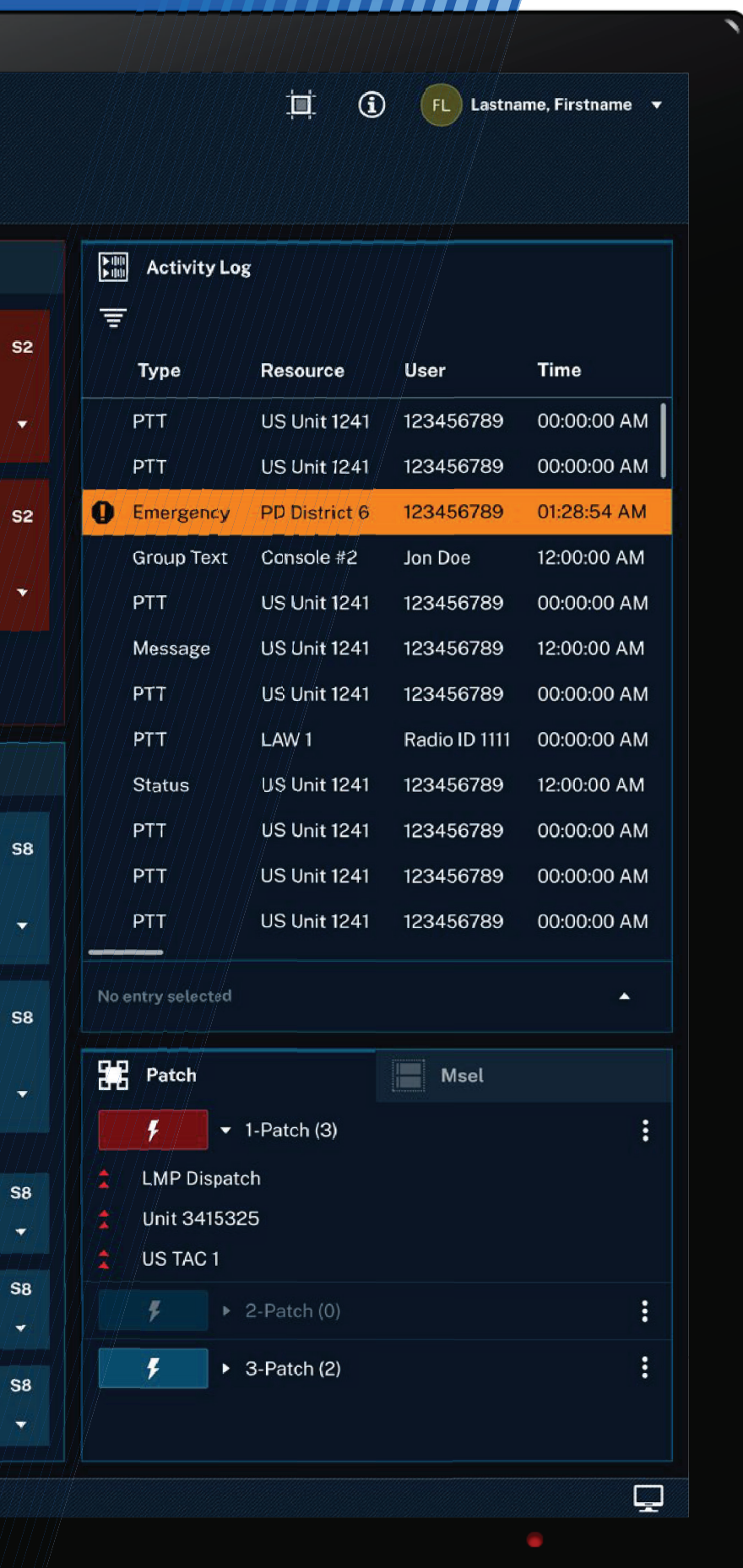
Configurable for individual roles, teams and agencies

Configure the console's look and feel for an individual user, or create a agencywide look and feel.

Touch, type or click

Stay connected in the way that suits you best with a resource-centric design and the flexibility to interact with the console by touch, type or click.

Assist panels

Think fast, work faster

Access built-in services to help you work faster while providing greater support to users in the field. Choose from a wide array of assist panel services, such as patching, paging, multi-select and an activity log.

Flexible deployment configurations

One console, multiple deployment options

CommandCentral AXS leverages an elegant, intuitive GUI based on more than 5,000 hours of research with customers like you. Virtually unlimited screen layout options ensure you can configure consoles with the precise functionality needed across diverse deployment scenarios. Now, a single console provides your team with the right capabilities at the right time, whether at main and backup sites, for diverse dispatching roles and workflows, in support of mutual aid scenarios, or at one-time special events.

Scalability on your terms

The ability to grow with you

Whether you are a small agency or an entire state, CommandCentral AXS easily scales with you as your needs evolve. Flexible options allow you to buy only the features, capacity and support you need, so you won't pay for functionality and resources you don't use. Add new capabilities and support options on your timetable.

Mission-critical dispatching

80+ Years of innovation, a legacy of reliability

You can't afford to be let down by your dispatch communications. But trust isn't built overnight. Dispatchers have relied on Motorola Solutions for mission-critical dispatching operations for more than 80 years. Our deep heritage in designing, deploying and supporting mission-critical systems means you can be confident that your systems, software and accessories will work when – and how – you need them to.

Mission-critical accessories

Make the most of your console with dispatch accessories you can count on. Put your trust in dispatch audio accessories that have been designed and tested for mission-critical performance and reliability.

To learn more, take a look at our **dispatch accessories brochure**.

USB desktop speaker
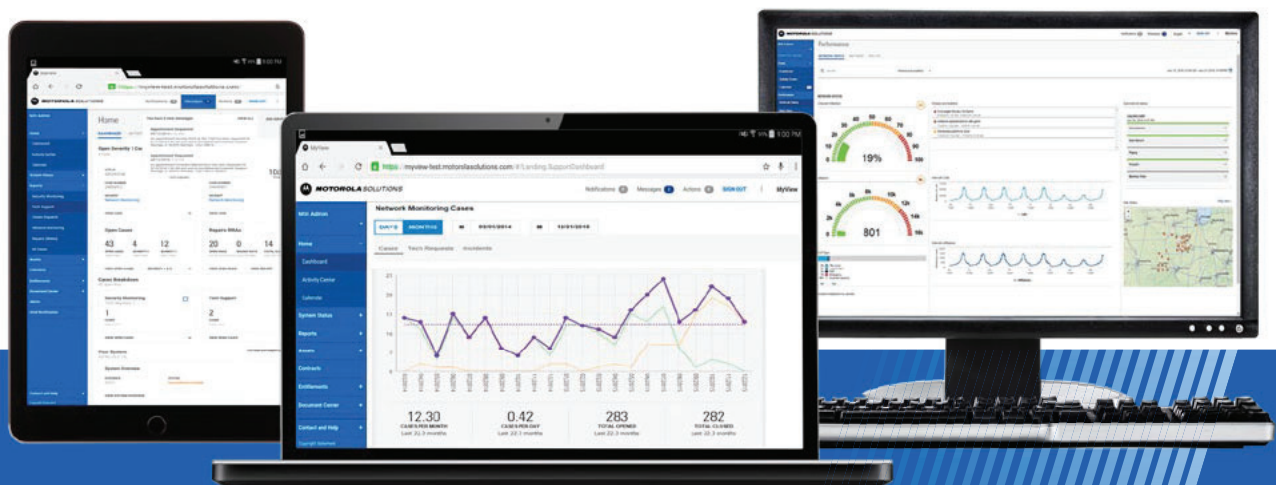
USB gooseneck microphone

Plantronics headset

Customize your services

Tailor any additional services and expert support based on your agency's unique needs.

Choose from a wide range of options, including on-site tech support, scheduled preventative maintenance, equipment repair and return, and cybersecurity Managed Detection and Response (MDR) services, which provide 24/7 protection against cyber threats like ransomware.

Public safety's complete software suite

You depend on solutions that help deliver on the promise of a safer world. CommandCentral AXS and other applications in our CommandCentral software suite are designed to bring clarity to decisions and simplify collaborative workflows. From call to case closure, CommandCentral connects data to create actionable intelligence, eliminates barriers to heighten collaboration and delivers the complete, 360° Incident.

Our CommandCentral software suite is unified with voice, video and analytics, creating an complete ecosystem for public safety. United, each individual solution becomes exponentially more powerful. Let's build the future of safety together.

For more information or to learn more please visit
www.motorolasolutions.com/commandcentralaxs

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